

# BAL HARBOUR

- V I L L A G E -

OFFICE OF THE VILLAGE MANAGER

LETTER TO COUNCIL

NO. 025-2016

To: Mayor Martin Packer and Members of the Village Council  
From: Jorge M. Gonzalez, Village Manager   
Date: February 5, 2016  
Subject: Employee Compliment - Suramy Cabrera and Patricia Andrade in the Bal Harbour Village Building Department

The purpose of this Letter to Council (LTC) is to transmit to you an employee compliment received praising Suramy Cabrera and Patricia Andrade in the Village's Building Department for providing excellent customer service.

The compliment reads (*translated from Spanish*):

"Gabe,

I wanted to inform the Mayor, Assistant [Mayor,] and Councilmembers that today I had to go to the Building Department to resolve a few issues and it gave me great pleasure at how well I was treated and the speed with which they resolved everything for me.

With this message I wanted to:

- A) Congratulate the Village
- B) Congratulate and express my gratitude to the Building department – especially to Patricia and Suramy – for their speedy, excellent assistance.

With regards,  
Dan Goldfarb"

Join me in recognizing these employees for their hard work in creating a customer-friendly Building Department.

If you have any questions or need any additional information, please feel free to contact me.

**From:** dan <[chinitodan@hotmail.com](mailto:chinitodan@hotmail.com)>  
**Date:** February 4, 2016 at 5:15:31 PM EST  
**To:** "[Ggroisman@balharbourfl.gov](mailto:Ggroisman@balharbourfl.gov)" <[Ggroisman@balharbourfl.gov](mailto:Ggroisman@balharbourfl.gov)>  
**Subject:** 59 camden ct.

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Gabe,  
Quería dejarle saber al Mayor, Assistant y Councilmen que hoy tuve que ir al Building deparment a resolver unos asuntos y me dio gusto lo bien que fui atendido y la rapidez con la que me resolvieron todo.  
Por la presente quería:

- A) Felicitar a la ciudad .
- B) Felicitar y agradecer al Building deparment, en especial a Patricia y Suramy, por lo rapido y bien que me resolvieron

Sin Mas  
Mando un saludo.

Dan Goldfarb  
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[chinitodan@hotmail.com](mailto:chinitodan@hotmail.com)

[ggroisman@balharbourfl.gov](mailto:ggroisman@balharbourfl.gov)

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Please be advised that Bal Harbour Village has transitioned to a new .GOV e-mail domain. Please send all future correspondence to Village contacts using the new domain as specified above. Thank you.

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